Luis Tavares 198 Maple Ave Cotati CA 94931

Aug 29th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a consumer who strongly supports broadband competition. I currently have internet and phone service provided by a local internet provider. They provide superior customer service over the larger companies as well as a much better product/service. I switched my home phone service from AT&T to my local internet provider because they were able to offer me far more features and benefits all for the same price AT&T was charging me for a basic, feature-less phone service. Allowing these large corporations to monopolize broadband service so they can raise the price whenever they want and provide horrible customer service on top of it, is not fair. Internet has become such a fundamental part of our society, more and more daily, routine activities are done online, so practically everyone uses it. And agencies of all types are encouraging people to conduct business online, including government agencies. Therefore, I feel the government should do what it can to keep large, greedy corporations from being able to gouge consumers for something as basic as internet service. These smaller but successful broadband companies are doing good work; let them continue to do good work for consumers!

Thank you, Luis Tavares

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